

ECRS Consulting Services

ECRS understands that the implementation of a point-of-sale system can be an overwhelming task. We also understand that to maximize ROI, additional steps must be taken to achieve full functionality and benefit from the installed solution suite. There are many components involved in the implementation of a truly successful, long term retail automation solution. Adding to the complexity is the fact that every business is different. For these reasons, ECRS offers comprehensive consulting services in addition to our training programs and technical support.

ECRS consulting services can be vital prior to system installation and to assist existing sites that need focused attention to improve results. Our consultants are experienced in the retail-industry and have helped hundreds of ECRS customers achieve quantifiable, lasting results. After an on-site visit, you will be provided with a written overview and continued action plan to ensure you are left with the tools for continued success.

What ECRS Consulting Services Can Do for Your Business

- ✓ Database review and organization
- ✓ Smooth transition to ECRS system from prior system or manual cash registers
- ✓ Overall system “clean-up”
- ✓ Inventory automation management training
- ✓ Inventory set-up within Catapult
- ✓ System performance optimization
- ✓ Supplier Gateway™ EDI Replenishment set-up
- ✓ Maximization of Catapult reporting to serve specific enterprise needs
- ✓ Staff training
- ✓ User quick-tips
- ✓ Improvement of overall system efficiency
- ✓ Quantification of ROI results
- ✓ Detail item movement review
- ✓ Store planning
- ✓ Complete store or multi-store retail automation